

Educating Agency Staff in a Stroke Center

Amy Porter, RN, MSN, SCRN,
Neuroscience Coordinator, Baptist Health Louisville

What is the Expectation?

- Accrediting bodies want to know that staff caring for stroke patients at your hospital:
 - Are competent
 - Competencies completed through agency and turned into hospital
 - Additional competencies required by hospital handled the same as regular staff
 - Receive annual education that meets the requirements of the stroke center designation
 - Staff responsible for obtaining the required hours and turning into the hospital
 - **Are oriented to your stroke program**
 - **Responsibility of the hospital!**

Orientation to Stroke Program

- Discuss method and time/pay allotted with hospital leadership and design accordingly
 - All agency staff vs selecting key high-performers
 - Payment for education time vs “on the job” orientation
 - Method for tracking
 - Unit manager? Educator? Stroke Coordinator?
- Focus on requirements/nuances for your organization
 - Where are your CPGs located?
 - Protocols/Order sets/Algorithms
 - Documentation in your EMR



Methods of Orientation

- Classroom style
- Read and Sign
- One on one “on the job” training



Key Takeaways

- Accrediting/certifying bodies will hold your organization accountable for ensuring your agency staff have the required education, competency and orientation to work with stroke patients
- Organizations can accomplish this a variety of ways depending on resources and leadership
- Just do it – and DOCUMENT it!



If you didn't
document it
it
didn't
happen